

**Select News**  
**1<sup>st</sup> Quarter 2025**

This newsletter can also be viewed on the [Provider Newsletters and Updates](#) page on our website at

[www.selecthealthofsc.com](http://www.selecthealthofsc.com). You can [sign up](#) there to receive our monthly newsletter via email.

As we begin 2025, we are grateful for your unwavering dedication to providing exceptional care to our First Choice members. Your resilience and commitment, particularly during recent challenging times, exemplify the best in healthcare delivery. We are deeply grateful for your consistent care and support to our communities.

As we face the worst flu season in 15 years, we remain helping ensure our members have access to and receive their flu vaccinations. We recognize the particular vulnerability of specific populations to influenza complications, and your partnership is crucial in protecting our members. Last year, we promoted vaccinations for free tickets to the South Carolina State Fair and Coastal Carolina Fair, demonstrating our commitment to this cause. We welcome your ideas and suggestions for additional ways to support vaccination efforts in your practice. Contact your provider network [account executive](#), should you have something to share.

Thank you for your continued dedication to our shared mission of improving the health of South Carolinians. Together, we will continue delivering high-quality care while adapting to new challenges and opportunities.



**Courtney Thompson, Market President**



## Extra Benefits for First Choice Members

First Choice offers all standard medical benefits plus **extra benefits at no cost** to members. These extra services are designed to help members get care and stay healthy, at every stage of life.

- **College scholarships and GED vouchers** for selected qualifying members.
- **Back-to-school events** with school supplies and haircuts for grades K-12, (while supplies last).
- **Regional baby showers** with choice of car seat, portable crib, or stroller.
- **Electric breast pump**
- **Sports physicals for children**

### **New for 2025!**

- **Doula and lactation services are available** at no cost for Prenatal and postpartum qualifying First Choice members.
- **Access to online parenting classes.**
- **Feminine hygiene kits** available at no cost to qualifying First Choice members ages 10-18.

For more information on these benefits, visit: [Enroll Now - First Choice by Select Health of South Carolina \(www.selecthealthofsc.com\)](#)

## Quality Corner

### Reminders:

- Review HEDIS™
- performance on Monthly Risk Reports via NaviNet.
- Use Category II codes to bill for BP and A1C results.
- Give EMR access to the Select Health's Quality Team to pull results/data.
- Upload clinical records directly through Appian.
- Contact your Provider Network Account Executive for questions and to schedule Quality meetings.

**Review your monthly Healthcare Effectiveness Data and Information Set (HEDIS™) reports available in NaviNet.** Ask your provider network [account executive](#) about monthly Quality meetings and data exchange.

### Refer Select Health members to Care Management

Select Health has nurse Case Managers who help keep our members healthy. We have health programs for asthma, pregnancy, heart problems, diabetes, and more. These programs are offered to members at no cost to them.

We welcome you to refer members for support from our clinical Case Managers. Our Care Managers are registered nurses who assist members with coordinating care and linking to services that best meet their needs.

### **SCDHHS Benefit Update Reminders The South Carolina Department of Health and Human Services (SCDHHS) added coverage for the following:**

#### **Effective October 1, 2024**

- Lyfgenia, a one-time gene therapy to treat Sickle Cell Anemia.
- Psychiatric Collaborative Care Model (CoCM) services for full-benefit Healthy Connections Medicaid members.
- Intensive outpatient programs (IOPs) and partial hospitalization programs (PHPs) with a psychiatric focus for children and adults who are full-benefit Healthy Connections Medicaid members.



## Effective December 1, 2024

- Genetic testing for members who meet clinical criteria that renders tests medically necessary. For more information on these and other benefits, please visit the [SCDHHS website](#).

## Provider Training Opportunities

Select Health offers virtual quarterly provider training. These trainings are available for both physical and behavioral health participating providers' office managers, billing representatives, and those involved in claims processing. For details and to register, go to <https://www.selecthealthofsc.com/provider/training/index.aspx>

## CME/CEU Opportunities

### Free Virtual CME/CEU Training Opportunity on Health Care for People with Intellectual Disabilities

The South Carolina Department of Disabilities and Special Needs (SC DDSN) has partnered with the South Carolina Department of Health and Human Services (SCDHHS), to offer a free training opportunity for Healthy Connections Medicaid providers interested in better understanding the special health care needs of people with intellectual and developmental disabilities (IDD). The training is titled "Curriculum in IDD Healthcare" and is produced by IntellectAbility. The cost of the training is being covered by DDSN. Continuing Medical Education (CME) or Continuing Education Units (CEU) credits through the self-paced training. See [flyer](#) and [register here](#) if interested in taking the course. The training will be available until **June 30, 2026**. <https://ReplacingRisk.com>

## Provider Warmline for Substance use Disorder

**Could you use a second opinion on treating a patient with substance use disorder?** The South Carolina Center for Excellence in Addictions provider warmline is available Monday through Friday, 9 a.m. – 5 p.m., and provides free, confidential clinician-to-clinician consultation. Any South Carolina provider can call 864-914-1301 for direct consultation with experienced SUD treatment providers about assessment, treatment, prescribing, testing, co-occurring disorders, and more. For more information available at <https://addictioncenterofexcellence.sc.gov/>.

## Foster Care

### Reminders when Caring for Children and Youth in Foster Care

#### Initial Well-Visits Requirements:

- ✓ Required within 30 days of entering care (preferably within 7 days)
- ✓ Minimum of 2 well-visits per year based on age

#### Age Group Required Frequency

- ✓ Under 6 months
  - Monthly
- ✓ 6 months – 24 months
  - Every 3 months
- ✓ Over 24 months – 21 years
  - Every 6 months

Source: [www.aap.org/en/patient-care/foster-care/health-care-standards](http://www.aap.org/en/patient-care/foster-care/health-care-standards) [aap.org]

### 2025 Provider Trainings:

- March 19, 2025
- June 18, 2025
- September 10, 2025
- December 10, 2025



The Curriculum in IDD Healthcare eLearn course was designed, created, and delivered by a physician for physicians and other clinicians. This eLearn course teaches the fundamentals of IDD healthcare, providing participants with pertinent practical information regarding people with disabilities that can improve outcomes, reduce suffering, and prevent unnecessary death.

**Duration:** 4.5 hours

**For:** physicians, nurse practitioners, nurses and physician assistants

**Earn 5 CME/6 Nursing CEU Credits**  
\*Transferable to a state license whenever a requirement is met in the CME/CEU.

**Course Modules:**

1. IDD Basics: Then, Now and Next
2. Healthcare Basics in IDD
3. Common Behavioral Presentation of Medical Conditions
4. Dual Diagnosis in IDD
5. Effective Communication for IDD Healthcare
6. Bringing It All Together: Case Studies in IDD Healthcare

**Developed and delivered by:** Dr. Tracy Escobedo has over 20 years of clinical experience in treating people with severe and profound levels of IDD and extensive experience in training hundreds of clinicians, case managers, social workers, nurses, and other professionals. He is also one of a handful of fellows of the American Academy of Developmental Medicine.

**About IntellectAbility**  
IntellectAbility is the most trusted leading authority and resource for facts and training to those who support people with IDD. They have over 200 content years of clinical and practical experience in providing healthcare and support.

**"This course should be mandatory for all medical students. It would also benefit mid-level providers and nurses." In fact, providers from every discipline and level of experience would benefit from this course!"**

The training is brought to you by IntellectAbility. For more info, visit [www.replacingrisk.com](https://www.replacingrisk.com)

Sign Up Here



### Important Notes:

- Use CPT 99358 with modifier UA for initial Foster Care visits
- A well and sick visit may be billed on the same date of service. The sick visit requires that a complaint or illness be recorded before a service is compensable and must be billed with modifier 25.

### Psychotropic Medication Requirements:

- Informed consent and 'red flag staffing' are required for:
  - Children 6 and under receiving new psychotropic medication
  - 4 or more psychotropic medications per regime
  - New antipsychotic medication prescriptions
- Consent forms available at: [dss.sc.gov/media/2850/dss-form-2056-jan-19.pdf](https://dss.sc.gov/media/2850/dss-form-2056-jan-19.pdf) [dss.sc.gov]

### Select Health Foster Care Team:

- Integrated care management team coordinates with SCDHHS, SCDSS, county caseworkers, and foster families
- Contact First Choice Member Services at 1-888-276-2020 (options 3) for additional information.

### Prior authorization – Current Procedural-Terminology (CPT) online lookup tool

You can easily determine if a service requires [prior authorization](#) by using the CPT lookup tool on our website.

No need to call – using the CPT lookup tool is as easy as 1-2-3!

1. Enter a CPT/HCPCS code.
2. Click the submit button.
3. The tool will indicate if the service requires prior authorization as of the day queried.

To access the tool, visit the Provider section of the Select Health website:

[www.selecthealthofsc.com/provider/resources/prior-authorization-lookup.aspx](http://www.selecthealthofsc.com/provider/resources/prior-authorization-lookup.aspx).

### First Choice Next

On January 1, 2023, Select Health began an Individual and Family Qualified Health Plan offered on the South Carolina Health Insurance Marketplace to serve:

- Our members who are no longer eligible for Medicaid.
- Others who are unable to obtain health insurance through their employer, Medicaid, or Medicare.

**We are currently enhancing our network of hospital, physician, ancillary, and behavioral healthcare providers in select counties, and we want to partner with dedicated providers like you.**

### First Choice Next counties:

Anderson	Chester	Fairfield	Kershaw	Richland
Berkeley	Cherokee	Georgetown	Lancaster	Spartanburg
Calhoun	Dillon	Greenville	Marion	Union
Charleston	Dorchester	Horry	Pickens	

### How to join:

If your practice is contracted with First Choice Medicaid, and the providers are currently credentialed, simply request an amendment to your existing contract by contacting your provider network [account executive](#).

## NaviNet Provider Portal

The NaviNet provider portal is a valuable resource to help providers manage administrative functions including checking eligibility, reviewing HEDIS™ and quality reports, verifying other insurance information, and submitting prior authorization requests.

The NaviNet portal is provided at no cost to Select Health providers. Registration is required. To register, visit *Self-service tools* in the Provider section of the Select Health website at: [www.selecthealthofsc.com/provider/self-service/navinet.aspx](http://www.selecthealthofsc.com/provider/self-service/navinet.aspx).

## Providers may report suspected fraud, waste, and abuse to:

**Select Health Fraud, Waste, and Abuse Hotline** (secure and confidential, available 24 hours a day, seven days a week):

**1-866-833-9718**

Mail: Special Investigations Unit

200 Stevens Drive

Mail Stop 13-A

Philadelphia, PA 19113

**Select Health Compliance Hotline** (secure and confidential, available 24 hours a day, seven days a week):

**1- 800-575-0417**

Providers may also report suspected fraud, waste, and abuse to:

**South Carolina Division of Program Integrity Fraud and Abuse Hotline:**

Phone: **1-888-364-3224**

Fax: **1-803-255-8224**

Email: [fraudres@scdhhs.gov](mailto:fraudres@scdhhs.gov) Mail:

South Carolina Fraud Hotline Division

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