

To: Select Health of South Carolina Participating Providers

Date: October 04, 2018

Subject: Claims submitted for laboratory services without the appropriate Clinical Laboratory Improvement Amendments (CLIA) Identification number will be denied.

On February 11, 2018, Select Health sent out a [notice](#) reminding providers to consistently use their CLIA ID number when submitting claims for laboratory testing. **Effective November 8, 2018, claims submitted without the appropriate CLIA ID will be denied.**

CMS CLIA regulations apply to laboratory testing in all settings including commercial, hospital and physician office laboratories.

You may verify your CLIA certification level and effective dates at:

https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/CLIA_Laboratory_Demographic_Information.html.

To help ensure your claims are processed quickly and accurately, please follow the guidelines indicated below:

- For paper claims submitted on the CMS 1500, enter the 10 digit CLIA ID in field 23 (in lieu of the prior authorization number).
- For 837 professional electronic claim submissions, enter your 10 digit CLIA ID number in Loop ID 2300 segment/data element REF02 where REF01 = X4.
- The CLIA number entered must be specific to the location where the provider is performing on-site lab testing.
- Claim payments can only be made for dates of service falling within the particular certification dates governing those services.
- Providers are reminded to add the QW modifier to the procedure code for CLIA waived tests **when required**. See https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/Categorization_of_Tests.html for tests requiring the QW modifier.

Denial reasons you may see on your remittance advice related to CLIA are:

Industry Denial Code (CARC/RARC)	CLIA edit associated to Denial code
ZMD	Missing CLIA number on claim
ZME	Claim has multiple CLIA Numbers
ZMF	No CLIA Number on our File
ZMG	CPT Not Covered by CLIA Certificate Type
ZMH	CLIA Number does not cover DOS

NOTE: If you are a participating provider and receive a CLIA-related denial, Select Health asks that you:

- Submit current CLIA certificates to your [Provider Network Account Executive](#).
- Submit only one CLIA number per claim filed.

Note: Supplying the proper CLIA number does not guarantee payment, services may be subject to other claims processing rules.

Questions:

If you have questions about this communication, please contact the Provider Claims Service Unit (PCSU) at **1-800-575-0418** or your Provider Network Account Executive.

Thank you for your continued support and commitment to the care of our members.